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# GLENDALE DIAL-A-RIDE

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**Dial-A-Ride**

Is a curb to curb transportation service made available by the City of Glendale to its residents who are 60 years of age or older.

**Disabled residents** of any age are also served. Certification of disability from a doctor is required if resident is under 60 years of age.

**Service area**

Dial-A-Ride vehicles travel anywhere within the city and county areas of Montrose, La Crescenta, and within the cities of Glendale and La Canada-Flintridge. Registrants may book trips for both medical and non-medical purposes. To assist shoppers, drivers will carry up to **two** standard-sized grocery bags or department store packages.

**Hillside areas**

Please note on the application If your pick up location is on a 10% or more grade. City staff will schedule a field check prior to registration to determine the accessibility of our Dial-A-Ride vehicles.

**Service hours**

The vehicles are in service from 8:00 a.m. to 6:00 p.m., Monday through Friday, from 9:00 a.m. to 4:00 p.m. on Saturday, and from 9:00 a.m. to 2:00 p.m. on Sunday. The dispatcher may dispatch a Dial-A-Ride van or taxi. These vehicles are identified by "Glendale Dial-A-Ride" decals on the windows.

**Is there a fee?**

Please deposit one dollar for each one-way trip provided by a Dial-A-Ride van or taxi. Attendants may board vehicles with Dial-A-Ride registrants at no charge. For those traveling to a City Nutritional Meal site, there is no fee. Drivers cannot make change or accept gratuities. Exact change is required upon boarding the vehicles.

**To make a reservation**

(1) You must be registered. Register by completing the form below and mailing it to the City.

(2) Call (818) 247-0691. You may schedule appointments up to two weeks in advance, but not less than 24 hours in advance.

(3) Be ready to furnish the dispatcher with your name and home phone number. Please indicate if you use a wheelchair, request door-to-door assistance, or if you are traveling with an escort. If you do not request door-to-door service, the driver will wait at the curb no more than three minutes after his arrival. Please note, drivers are unable to enter apartment/condominium building complexes.

(4) Provide the dispatcher with the address of your destination and the time and date you wish to travel. Please help us improve efficiency by letting us know if your schedule is flexible.

**Scheduling your return trip**

You must also make reservations for your return trip in advance. Please let the dispatcher know what time you would like the vehicle to arrive for your return trip.



**If you have questions,  
please call (818) 548-3961**

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Place  
1st Class  
Stamp  
Here

City of Glendale  
Public Works Department  
Traffic & Transportation Section  
633 East Broadway, Room 300  
Glendale, CA 91206

TO REGISTER, PLEASE COMPLETE THIS FORM, DETACH AND MAIL

PLEASE PRINT

Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Name:  Mr.  Mrs.  Ms. \_\_\_\_\_

Address: \_\_\_\_\_ Apt. No. \_\_\_\_\_ Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

City:  Glendale  La Crescenta  Montrose  Verdugo City Zip Code: \_\_\_\_\_

Home  Apartment  Condo  Retirement Residence  Other: \_\_\_\_\_

Field Check (10% or more grade)

Physician's Name: \_\_\_\_\_ Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

Nature of Disability: \_\_\_\_\_ Language:  English  Other: \_\_\_\_\_

Wheelchair:  Yes  No Hard of Hearing:  Yes  No

Comments: \_\_\_\_\_

In case of emergency notify:

Name:  Mr.  Mrs.  Ms. \_\_\_\_\_ Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

PWT-14

City of Glendale  
Traffic & Transportation Section  
633 E. Broadway, Room 300  
Glendale CA 91206



To: