



City of Glendale Police Department  
Alarm Desk  
131 N. Isabel Street  
Glendale, CA 91206-4314  
(818) 548-4044  
GPD\_alarms@ci.glendale.ca.us  
www.police.ci.glendale.ca.us

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July 01, 2011

RE: Burglar Alarms - Permits and False Activation Fees

Dear Resident/Business Owner

As you are probably aware, all businesses and residents in the City of Glendale who have or are planning to install an emergency alarm system are required to apply for an alarm permit with the City of Glendale Police Department (Glendale Municipal Code Section 8.12.100).

**Effective July 1, 2011 you will see changes in the cost of permits and the fees charged for false alarm responses.**

The Police Department expends nearly \$700,000 each year answering false alarm activations, and even more important, these false alarms take officers away from crime prevention and intervention duties that keep Glendale one of the safest cities in the United States. The restructuring of charges you will see beginning in July reward alarm owners that do not have any false alarms and put greater burden of cost on alarm owners that generate higher levels of false alarms.

Alarm owners that have no false alarms over a full 12 month alarm period, will not be charged a permit fee for the ensuing year. So, no false alarms - no permit fee - ever again.

Alarm owners with frequent alarms will see a drastic increase in false activation fees. The goal is a reduction of the number of false alarm calls allowing police officers more time for essential police duties.

The new permit and alarm schedules are attached. Please call the alarm office at 818-548-4044 if you have any questions.

Sincerely,

Jay Kreitz  
Police Business Administrator

**CITY OF GLENDALE  
FALSE ALARM FEE SCHEDULE**

**Effective July 1 2011**

Annual Permit Fee (fiscal year July 1st through June 30th)

Residential: \$75.00  
Commercial: \$100.00

(Note: The above annual alarm permit fee is waived if no false alarm incidents occur during the prior year.)

1st and 2nd false alarm incident (with permit)	No Charge
3rd false alarm incident (with permit)	\$100.00
4th false alarm incident (with permit)	\$200.00
5th and subsequent false alarm incident (with permit)	\$300.00
1st false alarm incident (without a permit)	\$250.00
2nd false alarm incident (without a permit)	\$300.00
3rd false alarm incident (without a permit)	\$350.00
4th false alarm incident (without a permit)	\$400.00
5th and subsequent false alarm incident (without a permit)	\$500.00

**False Alarm Late Fees:**

For payment of False Alarm Fee that is more than thirty (30) days beyond the payment due date noted on the invoice, a late fee in the amount of \$25.00 shall be added.

Until the unpaid False Alarm Fee and any late fee payment amounts are paid in full, interest accrues each day on the unpaid amount owed at an annual rate equal to twelve percent (12%) per annum; or the maximum rate applicable law permits.

Applications for a City of Glendale alarm permit may be obtained at:  
Glendale Police Department  
131 N. Isabel Street  
Glendale, CA 91206

Or visit our website at [www.police.ci.glendale.ca.us](http://www.police.ci.glendale.ca.us)

If you have any questions please contact the Alarm Desk at  
(818) 548-4044  
Email: [GPD\\_alarms@ci.glendale.ca.us](mailto:GPD_alarms@ci.glendale.ca.us)